## Our working agreement

I (you) agree to the following Terms and Conditions:

"By enrolling in this program, I understand that I have joined as a serious artist who is willing to take action and responsibility for my success. I wish to experience the program for myself, totally engage in the training, LIVE Q&A sessions and the Facebook Group.

I understand that you only want committed artists so if I don't fall into this category I can decide to withdraw before the end of the 30-day zero risk trial period.

I understand that I must notify The Artists Hustle by email (<u>info@theartistshustle.com</u>) before the end of my 30-day zero risk trial period if I wish to withdraw.

Either way, I'm looking forward to getting started!"

DATE:	SIGNED:	SIGNED:	THE ARTISTS HUSTLE	HOYOS
DAIL.	OKINED.	SIGINED.		

# **CONGRATULATIONS!**

By signing up to **THE ARTISTS HUSTLE - THE BUSINESS FORMULA**, you agree to invest in a 12-week program that will change the way you work professionally and artistically!

## Some information for you:

#### SATISFACTION POLICY

The Artists Hustle will do our best at all times to provide a suitable outcome for both parties. These terms and conditions set below are the current policies and will continue and improve as the business grows.

## WHEN APPLYING FOR THE BUSINESS FORMULA PROGRAM

Make sure you can 100% commit to the program before agreeing to payment. Once you have made payment (either as your monthly or upfront option) from the 30th day onwards, you have agreed to fully commit to the program.

YOU ARE FULLY BOUND TO THE TERMS AND LIABLE TO PAY FOR THE PROGRAM IN FULL REGARDLESS OF HOW MANY WEEKLY SESSIONS ARE ATTENDED UNLESS YOU CANCEL YOUR PLACE AS PER THE TERMS SET OUT IN THIS AGREEMENT BELOW.

#### **CANCELLATIONS MADE BY YOU**

If for whatever reason you wish to cancel, you have (as mentioned in the discovery call) 30 days (1 calendar month from the first day you login to the course) to let The Artists Hustle know via email you will not proceed forward. The 30th day will not be the day to cancel. You must do so **before** the end of your 30-day zero risk trial period.

As promised, we will fully refund you every dollar and we part as friends. No hard feelings!

Your refund will be delivered via Stripe.

If you do not mention anything via email before the 30-day zero risk trial period ends, we assume you are happy to continue and commit with the whole 12-week program. You will no longer be eligible for a refund or cancellation.

You will not be getting a reminder email on this, so it is your responsibility.

If an artist leaves the program part way, they are still liable for the full course payment. Your program investment must be honoured in full. The breaking of this agreement will only be considered in exceptional circumstances. Exceptional circumstances will be considered on a case-by-case basis and must be discussed with The Artists Hustle.

#### **PAYMENTS**

If you have chosen installment investment, your payment will be secured through stripe (payment system) on the day you started your investment schedule and then liable every month on that date across the period agreed.

In the case where there are insufficient funds, stripe will attempt again until The Artists Hustle is notified. You will not be able to continue until payment is secured. This may mean you will not have access to the course and the live weekly sessions until you do invest.

In the case where there are financial difficulties, please email <u>info@theartistshustle.com</u>. This will be at the discretion of The Artists Hustle and cannot be guaranteed.

## **MAILING LIST**

By signing up to THE BUSINESS FORMULA you also give consent to be subscribed to The Artists Hustle newsletter and other potential mailing lists for your benefit.

### **PROGRAM FORMAT**

The Artists Hustle - THE BUSINESS FORMULA runs online through Zoom.

There may be a potential schedule conflict that may interfere with the set weekly session given that Kat Hoyos is still a professional working artist. However, this live session will have an alternate day that will work for the majority of the group. Kat, from The Artists Hustle, will endeavour to give ample time to make the change possible for all via email or online.

In the case someone cannot attend, there will be a recording for you to view if you wish (please request) and if you have any questions, these can be answered in the live Zoom chat.

This program and all its components are confidential and is not to be shared with anyone else outside of this program. You have made the investment and as such should be treated as an individual purchase. These strategies, tips and systems are copyrighted to The Artists Hustle. Use of your username by any other individual may result in the immediate cancellation of the program. Section 4 (a,b,c,d,e,f,g,h) in the **WEBSITE TERMS AND CONDITIONS OF USE** outlines the details further for you to view.

#### **GENERAL HEALTH AND SAFETY**

The Artists Hustle respects all artists involved in THE BUSINESS FORMULA in creating a safe, positive and also challenging space. This may bring up inner work that may stir you emotionally. You agree and understand to take responsibility for your personal mental health and emotional safety outside of The Artists Hustle.

#### **MARKETING**

By joining THE BUSINESS FORMULA, you will agree and understand that there may be some media grabs to be used as part of the marketing. It may be a screenshot, screen record, video or any other media to help promote The Artists Hustle.

If you see any media with your image and likeness you are also within your rights to request not to use the image. The Artists Hustle understands the importance of this too and will do our best to accommodate this. Please let us know.

Your image/or likeness will only be used in conjunction with The Artists Hustle and not for any other purpose. If by chance you see it somewhere, please let us know at info@theartistshustle.com

The extension of this information in detail is outlined in our *privacy policy* and in our *terms* and conditions of use documents.

